



TERMS AND CONDITIONS

For the purposes of this document, the terms Client, Owner, Pet Owner and Customer are synonymous with the person contracting services for one or more domestic animals. A Dog's Life HTX, LLC, its agents, affiliates, contractors, representatives, assistants and/or associates herein referred as ADL or Pet Sitter/Dogwalker.

- ADL is not responsible for any damage to property of the client or others unless a negligent act of the Pet Sitter causes such damage. This includes any damage the pet may cause to the property in the absence of the pet sitter/Dogwalker. ADL agrees to be fully insured. Certificate of coverage is available upon request.
- ADL accepts no responsibility for security of the premises, damages, or loss if other individuals have access to a client's home or if the home is not properly secured. ADL will be notified prior to service period of any other individuals who visit the home.
- Pet Owner is responsible for pet-proofing house, yard and the security of fences, gates, and latches. ADL will not be responsible for the safety of any pets and will not be liable for the injury, disappearance, death, or fines of any pet with unsupervised access to the outdoors.
- In the event Pet Sitter determines a dog's collar/leash/harness is not sufficient to maintain the dog's safety or the safety of the Pet Sitter/Dogwalker, the Pet Sitter/Dogwalker will use his own collar/leash/harness.
- A Dog's Life HTX does not use retractable leashes, clients are required to provide a fixed link leash either 4 feet or 6 feet long. Any other walking equipment will need to be provided by client.
- All pets must have proper identification tags. If your dog does not have a collar with an ID tag, ADL will have one made and bill you the cost of the tag plus \$10.
- All pets must be currently vaccinated for rabies and records uploaded to the time to pet Client portal
- Client agrees allow pictures to be taken of their pets and gives permission for ADL to use them for marketing purposes. The pictures will only be of the pets and no breach of security will be at risk.
- Upon request ADL will provide reasonable plant maintenance, however client releases ADL from liability in the event the plant becomes damaged.
- Client authorizes ADL to arrange for a back-up pet sitter, who is bonded and insured by ADL, to take over duties if deemed necessary by ADL. ADL will, as soon as possible, advise Clients of the change.
- Clients are required to pay medical expenses of injuries caused by his/her pets. ADL will provide proof of medical treatment.
- ADL agrees to provide services in a reliable, caring, and trustworthy manner. In consideration of the services as an express condition thereof, the client expressly waives and relinquishes any and all claims against the company and its employees, except those arising from negligence.
- ADL requires a set of 2 keys or a lockbox can be provided with a \$30 Deposit. ADL will not accept keys left under Mats or left inside the house. Owner can provide keys at meet and greet or drop them off at our office during business hours OR Pet sitter can pick them up at \$15 flat rate.

Printed Name:	Signature:	Date:
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